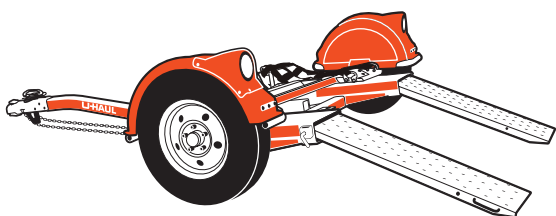


USER INSTRUCTIONS



TOW DOLLY USER INSTRUCTIONS

**STUDY THESE INSTRUCTIONS
DAILY BEFORE OPERATING
EQUIPMENT**



WARNING
















**FAILURE TO FOLLOW
THESE INSTRUCTIONS
MAY RESULT IN SERIOUS
INJURY OR DEATH.**

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WARNING

FAILURE TO READ AND FOLLOW ALL THE INSTRUCTIONS IN THIS BOOKLET MAY RESULT IN SERIOUS INJURY OR DEATH

-  **DO NOT** put the vehicle in motion before everyone in the vehicle has their safety restraint fastened. See page 13.
-  **NEVER** use a cell phone when you are driving. You may become distracted and cause an accident. See Page 14.
-  Avoid accidents by slowing down. When driving at a lower speed you are less likely to lose control of the vehicle than when driving at a higher speed. The **recommended maximum speed** when towing the Tow Dolly is **45 mph**. See page 14.
-  Keep children, bystanders and pets at least 25 feet away during loading and unloading. See page 9.
-  Make sure the Tow Dolly is securely attached to the tow vehicle before loading and unloading. **NEVER** unhitch a loaded tow dolly. Follow loading/unloading instructions in the order specified. See page 10.
-  **NEVER** tow a vehicle backwards. Load the front end of the vehicle-in-tow on the Tow Dolly. See page 9.
-  **NEVER** exceed the Tow Dolly's maximum gross weight rating. See page 10.
-  **NEVER** tow with a vehicle that is less than 750 pounds heavier than the vehicle-in-tow. See page 3.
-  **DO NOT** overload your tow vehicle. Check the Gross Vehicle Weight Rating (GVWR) on the label, inside the driver door. See page 4.
-  **NEVER** allow passengers or cargo in the vehicle-in-tow or on the Tow Dolly.
-  **DO NOT** use any type of sport-utility vehicle, not equipped with a hard top, to tow the Tow Dolly. See page 3.
-  **NEVER** tow without properly installed tire straps and vehicle-in-tow security chains.
-  Use the check list before towing and while on the road. See back cover.

WARNING

CONTINUED

-  **ANTICIPATE STOPS! BRAKE EARLY!** Allow a 4 second gap between you and the vehicle in front of you. In adverse weather, allow at least a 5 second gap. See page 14.
-  Slow down for downgrades and shift your transmission into a lower gear. See page 14.
-  Slow down for curves, adverse weather, hazardous road conditions and expressway exits. See page 14.
-  Your vehicle combination may experience momentary disturbances. If a disturbance occurs **DO NOT** brake, speed up, or turn the steering wheel. Let off the gas pedal and keep the steering wheel in a straight ahead position, sufficient to maintain the lane of travel. See page 15.
-  If the combination travels off the paved roadway, hold the steering wheel firmly. Let off the gas pedal. **DO NOT** apply your brakes. **DO NOT** turn sharply. Slow down below 25 mph. Then gradually turn the steering wheel to get back on the roadway. Proceed with caution when entering traffic. See page 16.

ATTENTION

This Tow Dolly is designed for towing vehicles with standard, factory-installed suspensions. **Modified** or **lowered** suspension vehicles are discouraged from using this Tow Dolly, damage may occur to the vehicles during loading or transport. U-Haul® is not responsible for damage to vehicles with modified suspensions.

ATTENTION

When towing a rear axle driven front engine vehicle, the drive shaft must be disconnected to prevent transmission damage. See page 5.

EQUIPMENT

YOUR RESPONSIBILITIES

Driving a vehicle combination is different from driving a vehicle alone. These instructions are to help you, your passengers and your vehicle-in-tow reach your destination safely. If you have any questions while reading this booklet, please do not hesitate to contact the nearest U-Haul representative.

Your vehicle may be capable of storing information regarding vehicle speed, brake application, steering input, seat belt use or other vehicle information.

In the event of an incident, law enforcement or others may access this information.

If the driving duties are to be shared, make sure all drivers read and understand these instructions.

YOUR TOW VEHICLE

WARNING:

U-Haul does not allow any type of sport-utility vehicle, not equipped with a hard top, to tow a Tow Dolly. Towing with vehicles not equipped with a hard top is no different than towing with a hard top vehicle. In the unlikely event of an accident, vehicles not equipped with a hard top offer less crash and ejection protection than vehicles that have a hard top.

For occasional towing, your vehicle can tow the U-Haul Tow Dolly, provided the curb weight of your tow vehicle is at least 750 lbs. more than the weight of the vehicle-in-tow. Example: A 2,750 lb. car may tow no more than a 2,000 lb. car.

Changes to your tow vehicle from how it was manufactured can affect its ability to tow. These changes can include different tires, suspension changes, etc. Check your vehicle's owner manual or with an authorized automotive dealer to make sure any changes to your tow vehicle are approved. **DO NOT** tow the tow dolly if your vehicle has changes that are not approved.

If a tire goes flat on your tow vehicle, avoid driving on a compact spare tire any longer than necessary. Be sure the compact spare tire is properly inflated and do not exceed its weight limits. Check the vehicle manufacturer instructions for further information.

Refer to the owner's manual, decal instructions or an authorized automotive dealer for any specific handling characteristics of your tow vehicle.

MAINTENANCE

Your tow vehicle's engine, transmission, steering, suspension, front end alignment, and tire condition, if not properly maintained, may affect the vehicle's ability to tow at the **recommended maximum speed of 45 mph**. Have an authorized automotive repair facility inspect and repair your vehicle **before** towing.

To find the capabilities of the engine, transmission and axles of your vehicle for towing, refer to the owner's manual, or check with an authorized automotive dealer.

TOWING EQUIPMENT REQUIREMENTS

Hitches

Hitches must be able to tow the weight of your

Tow Dolly and your vehicle-in-tow (minimum Class II, 3,500 pounds). If your tow vehicle does not have an adequate hitch system, a U-Haul representative can advise you on the type of hitch required for your intended use.

Hitch Balls

If the tow vehicle has the proper hitch, a U-Haul representative can advise you on the correct ball size and rating for your tow dolly. Hitch ball sizes of 1-7/8", 2" and 2-1/8" are acceptable with a U-Haul tow dolly coupler. A minimum hitch ball rating of Class II (3,500 pounds) is recommended.

Other Hitch Systems

Weight distributing or sway control devices **ARE NOT RECOMMENDED** for towing U-Haul Tow Dollies. Towing a properly loaded U-Haul Tow Dolly does not require these devices (see page 9). These devices may have an affect on vehicle braking and may restrict the operation of the coupling mechanism.

Lights and Mirrors

When towing a tow dolly, all lights must be operational. Also, your tow vehicle must have external mirrors on both sides. A U-Haul representative can advise you of the systems available if your vehicle is not properly equipped.

LOADING YOUR TOW VEHICLE

To find how much weight you are allowed to put in your tow vehicle, including driver, passengers, cargo and any additional equipment:

Step 1: Find the tow vehicle manufacturer's recommended Gross Vehicle Weight Rating (GVWR). This is found on a label inside the driver door.

Answer _____ **pounds**

Step 2: Subtract the curb weight of your tow vehicle from the answer in Step 1. Contact your U-Haul Representative for help in finding the curb weight of your tow vehicle.

Answer _____ **pounds**

Step 3: Subtract 200 pounds from the answer in Step 2.

Answer _____ **pounds**

The answer in Step 3 is the amount of weight you can put in your tow vehicle. This weight includes driver, passengers, cargo and any additional equipment.

If the rear of your tow vehicle seems low, reduce the load in the rear seat, trunk or cargo bed areas. This can affect handling and headlight aim.

YOUR TOW DOLLY

After a U-Haul representative has hooked up your Tow Dolly, it is important for you to inspect all connections before and during your trip.

U-Haul does not recommend that you try to detach or attach the tow dolly, hitch, ball, coupler, safety chains, or light connectors, unless an emergency arises. If you suspect or detect something is wrong, please contact the nearest U-Haul representative.

YOUR VEHICLE-IN-TOW

DO NOT load a vehicle-in-tow that is **more than 75 inches** wide at the front doors. The tires of the vehicle-in-tow **MUST** fit on the ramps without hanging over the sides of the ramps.

DO NOT place a vehicle-in-tow that weighs more than the following listed weight on your Tow Dolly.

- **front wheel drive 3,450 lbs.**
- **rear wheel drive 3,900 lbs.**

See the DO NOT OVERLOAD section on page 9.

Exceeding these limits or the limits outlined in the YOUR TOW VEHICLE section on page 3, may cause damage to your tow vehicle, Tow Dolly or vehicle-in-tow.

Low hanging equipment on your vehicle-in-tow, such as spoilers, air dams, ground effects, etc., may be damaged by contact with the Tow Dolly ramps during loading and unloading. Make sure there is enough clearance for these items. If there is not enough clearance for these items, they must be removed.

TRANSMISSION DAMAGE TO YOUR VEHICLE-IN-TOW

When towing a rear axle driven front engine vehicle, the drive shaft must be disconnected to prevent transmission damage. Simply placing the transmission in neutral is not sufficient and will not prevent damage due to a lack of internal lubrication. You must disconnect the drive shaft at the rear axle and tie or wire it up. The universal joint bearing caps must be taped on to prevent loss of the bearings. If you choose to remove the drive shaft entirely, it may be necessary to cap the transmission tail shaft to prevent fluid loss and possible future damage. Consult your vehicle owner's manual.

U-Haul Centers and dealers are not required to remove or reinstall the drive shaft as part of the rental. However, some U-Haul Centers and dealers can do this for an additional fee.

Front wheel drive vehicles need not have drive shafts disconnected because the drive wheels are loaded on the tow dolly.

Many rear engine vehicle transaxles are damaged by towing. However the standard transmission Volkswagen Beetle may be towed when the shift lever is in neutral. Consult the owner's manual for tow suitability.

TIRE PRESSURE

Set all tires to the proper pressure. Find the recommended **COLD** pressures on the tire sidewall, owner's manual, your vehicle's door decal or on the tow dolly decal. **DO NOT** put more pressure in the tire than is indicated on the tire sidewall. Tire pressures go up during driving. **DO NOT** let off this extra pressure.

INSPECTING CONNECTIONS

Check all connections at each stop. Use the checklist on the back cover.

PERMANENT HITCH

Make sure the hitch is securely attached to your tow vehicle and the hitch ball is securely attached to the hitch.

U-HAUL C1M HITCH (Fig. 1)

- 1) Be certain that the top (A) and bottom (B) hooks are securely attached to the bumper (C).
- 2) Check that the top and bottom hooks (A&B) are located as close as practical to the bumper mounting bracket (D).
- 3) If your tow vehicle has bumper guards, make certain the hitch cross bar (E) does not contact the bumper guards.
- 4) The hitch ball (F) should be vertical and centered on the rear bumper (C) and the hitch cross bar (E) is level.
- 5) The hook chains (H) must have one chain link engaged in the key hole shaped slots (J) before firmly tightening the wing nut (K).
- 6) As the wing nuts (K) are hand tightened, the compression springs (L) under the wing nuts should be fully compressed.
- 7) If the hitch ball is not vertical or the hitch cross bar (E) is not level, loosen the wing nuts, use a different chain link in the key hole slot (J) and repeat step 6.

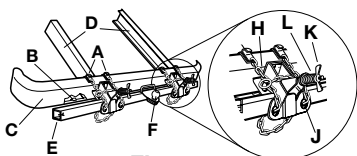


Fig. 1

COUPLER (FIG. 2-4)

Push down on the latch (C) and fully loosen hand-wheel (D) by turning counter-clockwise. Lower the coupler (B) onto the hitchball (A) as shown (Fig 2).

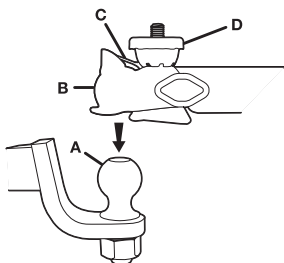


Fig. 2

Check that you can feel the ball clamp (E) positioned below the coupler (B). The coupler should completely cover and enclose the hitch ball (A).

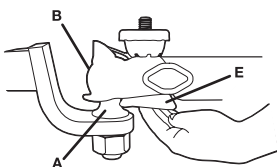


Fig. 3

Hand-tighten the coupler by pushing down on the latch (C) while rotating the handwheel (D) clockwise. When the handwheel becomes tight, push back on the tow dolly or slowly move the tow vehicle forward several inches to ensure that the hitchball is properly seated within the coupler. Recheck that the handwheel is tight.

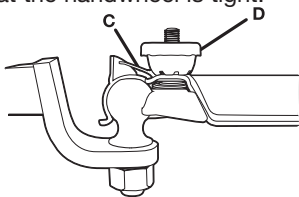


Fig. 4

EMERGENCY SAFETY CHAINS (Fig. 3)

The purpose of the safety chains is to keep the tow dolly connected to your tow vehicle in the unlikely event the coupler comes off the ball or the ball comes off the hitch. Safety chains are attached to the tow dolly tongue and are equipped with “S”-hooks on their free ends. **DO NOT** tow the tow dolly by the safety chains alone, unless it is necessary to get the combination off the roadway to a safe place. **DO NOT** tow the tow dolly without the safety chains securely attached to the towing vehicle.

The left chain (A) crosses underneath the tow dolly tongue (B) and hooks to the right side of the tow vehicle frame (C) or structure, the tow vehicle bumper brackets or to the permanent hitch. The right chain (D) hooks to the left side in the same manner. The “S”-hooks can be placed through a link in the chain. Crossing the chains under the tongue allows the minimum amount of slack for turning. This method may prevent the tongue (B) from striking the pavement in the unlikely event the tow dolly becomes separated from the tow vehicle.

The chains (A&D) need slack to allow your vehicle to make turns. Make sure these chains attach securely to your tow vehicle and do not drag on the roadway.

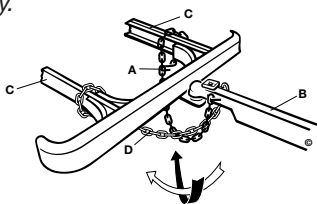


Fig. 5

LIGHTING CONNECTIONS

Before starting your trip, get familiar with the lighting wire connections. Make sure all tow vehicle and tow dolly lights function properly. The connecting wires need slack to allow your tow vehicle to make turns. Do not allow wires to drag on the roadway.

Even though the tow dolly has operating lights the law requires that a vehicle-in-tow rear-end be equipped with functioning stop, turn and running lights. Detachable vehicle-in-tow towing lights can be purchased at your U-Haul Center or dealer. Disconnect the tow dolly wires from the tow vehicle and plug in the vehicle-in-tow lights when the tow dolly is loaded.

When using a detachable tow light system, a ground wire between the tow dolly and vehicle-in-tow may be required as follows:

- a. If the portable light system has a ground wire, attach it to the tow dolly or tow vehicle.
- b. If the portable light system has no ground wire, install a suitable ground wire from the vehicle-in-tow to the tow dolly or tow vehicle.

NOTE: The ground wire must be attached to a metal surface that is solidly attached to the main structure.

There are two types of lighting connectors on U-Haul Tow Dolly, the 4-Way Flat connector or the Bullet connector. Identify which type your tow dolly

has and follow the appropriate instructions below.

4-Way Flat

If your tow vehicle has a 4-way flat lighting system, connect the trailer lights by plugging the tow vehicle lighting connection plug into the tow dolly lighting connection plug. If your tow vehicle does not have a 4-way flat lighting connection system your U-Haul representative will be able to instruct you on the connection steps for your vehicle.

Bullet Connector

If your tow vehicle is equipped to accept a Bullet connector system, follow the instructions listed below. If your tow vehicle does not have a Bullet connector system, your U-Haul representative will be able to instruct you on the connection steps for your vehicle.

The tow dolly has a separate lighting wire for the left and right sides. Check that the left tow dolly wire is attached to the left side vehicle connector. The right wire must connect to the right side vehicle connector.

The wire on each side of the tongue is made of two separate colored wires. On a tow dolly with two wires, the black wire (brake and turn signal) is plugged into the black connector. The white wire (running lights) is plugged into the white connector.

LOADING YOUR TOW DOLLY

WARNING:

Failure to follow these loading instructions may result in disturbances of your tow vehicle/tow dolly combination at the **recommended maximum speed of 45 mph or below.**

If you have any questions about loading your Tow Dolly, contact U-Haul Customer Services at 1-800-789-3638.

WARNING:

Failure to properly install the tire straps and security chains may result in the vehicle-in-tow separating from the Tow Dolly. This may result in a combination disturbance, a vehicle collision or damage to your vehicle-in-tow.

WARNING:

The vehicle-in-tow **MUST** be loaded facing forward (front wheels on tow dolly). Failure to load facing forward may result in a combination disturbance at the **recommended maximum speed of 45 mph or below.**



WARNING:

DO NOT load cargo on your tow dolly or in your vehicle-in-tow. Loading cargo on the tow dolly or in the vehicle-in-tow may result in a disturbance of the vehicle combination at or below the **recommended maximum speed, 45 mph.**

Before loading your vehicle-in-tow, make sure the Tow Dolly is securely attached to your tow vehicle. Turn the coupler handwheel clockwise. Make sure the safety chains are properly connected. During the loading process, keep children, bystanders and pets at least 25 feet away.

DO NOT OVERLOAD

The **MAXIMUM** weight of the vehicle-in-tow to be put on the U-Haul Tow Dolly is; **3,450 pounds front wheel drive or 3,900 pounds rear wheel drive.** If you do not know the weight of your vehicle-in-tow, a U-Haul representative can tell you the approximate empty weight. You will need to tell them the year, make and model of your vehicle-in-tow. If this cannot be done, have your vehicle-in-tow weighed at a commercial scale (see the Yellow Pages under "Scales, Public").

LOADING THE TOW DOLLY

- Park the properly hitched tow dolly on level ground, in a straight line with the tow vehicle, in gear, motor off, and parking brake set.

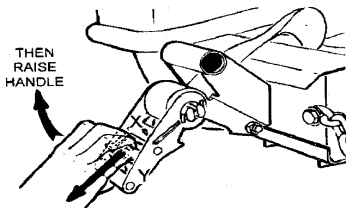


Fig. 6

- Pull on the ratchet release (X) and raise the handle (Y) as far up as you can; (Fig. 6) then pull on the tire strap to unroll adequate slack from the spool. Lay the strap assembly to the outside of the ramp, next to the tow dolly fender.
- There are two types of loading ramps, the pull out loading ramp and the tilt platform loading ramp. Identify which type you have from figures 7 and 8 or figure 9 below and follow the corresponding instructions.

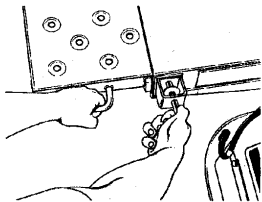


Fig. 7

- If you have a tow dolly with pull out loading ramps, pull both ramps completely out for loading. To release the loading ramp pull and hold the (spring-loaded) ramp release pin outward. Pull the ramp out rearward a short distance, then release the pin. (Fig. 7)

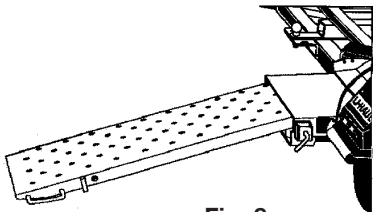


Fig. 8

- Continue pulling the ramp out until it stops, then lower it to the ground. (Fig. 8) Both ramps must be pulled out completely to properly load the vehicle-in-tow without damaging the tow dolly or the vehicle-in-tow.

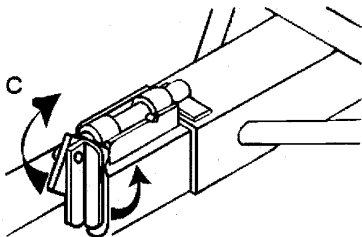


Fig. 9

- If you have a tow dolly with tilt platform loading ramps, tilt the wheel platform back for loading. (Fig. 9) Swing the bottom of the locking latch (C) toward the coupler far enough to allow locking pin handle to be lifted. Swing the locking pin handle upward then pull locking pin towards the coupler as far as it will go. Wheel platform will tilt back to allow loading.
- Position the vehicle-in-tow behind the tow dolly centered as well as possible. Make sure that the entire width of the tires will be on the ramps **before** driving on the ramps.

- Approach ramps slowly. Make sure there is enough clearance for spoilers, air dams, etc. If more clearance is needed, the spoiler or air dam may be removed to allow clearance.
- Keep doors closed and drive slowly up the ramp—until tires are resting firmly against the wheel stops. If you have a tow dolly with tilt platform loading ramps, the platform will rise to a level position. **DO NOT** brake quickly or ram the tire stops at the front of the ramps. Make sure the vehicle is centered on the platform. There must be at least three inches of clearance between the side of the towed vehicle and the tow dolly fenders. Towed vehicle tires must fit in wheels troughs without overhanging sides.
- If you have a tow dolly with pull out loading ramps, lift and push the loading ramps back into the storage compartments inward until the pin engages the hole in the ramp.
- If you have a tow dolly with tilt platform loading ramps, slide platform locking pin back into lock position.
- The vehicle-in-tow steering wheel **must be locked**. If the vehicle is not equipped with locking steering column the steering wheel will have to be tied securely.

SECURING THE VEHICLE IN-TOW, (FIG. 10)

- Center the tire strap ratchets in front of the tires. Place the tire straps over the tires.

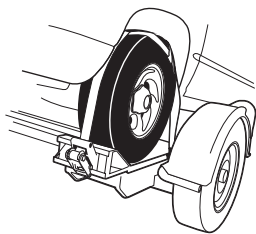


Fig. 10

- Route the tire straps behind the tube and through the slot in the ratchet spool. Pull about 6 inches of the tire strap through the ratchet spool. Keeping the strap evenly over the tire, operate the ratchet until the strap is tight. Your vehicle-in-tow **tires are too big** if 6 inches of the tires strap will not pull through the ratchet spool. **DO NOT** put a vehicle-in-tow that has tires that are too big on the tow dolly.
- Make sure that the part of the strap that was placed through the slot is secure between the

ratchet shaft and the tire strap. After tightening the straps, push the handles down and completely rearward.

- Perform the same procedure for the tire on the other side.

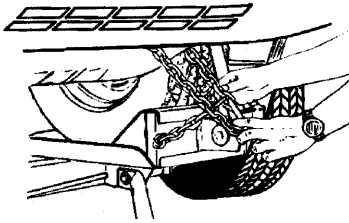


Fig. 11

- Connect the two (2) vehicle security chains, found next to the ratchet, to the vehicle-in-tow frame or other structural member. (Fig. 11) Keep the security chain away from brake and fuel lines and other items that may be damaged by the chain. **DO NOT** place the chain hook on the vehicle's frame member or other structural member. Loop the chain around the member and place the hook through the hole in one of the chain links. Leave several inches of slack in the security chain.
- Disconnect the drive shaft and one battery cable if required. Make sure the vehicle-in-tow parking brake is released.
- Install portable towing lights on the vehicle-in-tow as instructed in the Lighting Connections section.
- When loading and tie down is complete, take a test drive making slow left and right hand turns. Recheck the tire tie down straps and retighten as necessary.

TOWING

Be rested before driving. **DO NOT** drive when fatigued. Avoid driving at night. Night drivers have a 3 times greater fatality rate.

U-Haul does not recommend using cruise control or overdrive when towing a Tow Dolly.

SAFETY RESTRAINTS

U-Haul recommends all occupants wear appropriate safety restraints at all times while riding in a vehicle. State laws require children to be restrained while in a vehicle. Smaller children and babies should always be restrained in an approved child or infant restraint. Refer to vehicle manufacturer instructions and the child restraint instructions for proper application and usage for your child.

 **WARNING:**

Rear-facing infant seats should never be placed in the front seat of the tow vehicle equipped with a passenger-side air bag. A child may be seriously injured if an activated airbag strikes the child restraint.

CELL PHONES

 **WARNING:**

DO NOT USE a cell phone when you are driving. You may become distracted and cause an accident. If you need to use a cell phone while driving, find a safe place to exit the roadway, such as a rest area before using the cell phone.

SPEED LIMIT


 **WARNING:**


Avoid accidents by slowing down. When driving at a lower speed you are less likely to lose control of the vehicle than when driving at a higher speed. The **recommended maximum speed** when towing the tow dolly is **45 mph**. Observe this limit or the posted speed limit, whichever is lower. Slow down for curves, adverse weather, hazardous road conditions and expressway exits. Do not feel secure if your tow dolly tows easily at higher speeds. A road hazard that could be avoided at **45 mph**, may become unavoidable at 55 mph.

STOPPING/FOLLOWING DISTANCE

 **WARNING:**

Your vehicle/tow dolly combination is heavier and longer than your vehicle alone. This means it will take you longer to stop.

 Allow at least 4 seconds between you and the vehicle in front of you. Start counting when the back of the vehicle in front of you passes a fixed object, such as a sign post, telephone pole, or crack in the road. Count “one thousand and one, one thousand and two, one thousand and three, one thousand and four”. If the front of your vehicle reaches the object before the end of the 4 seconds, ease off the gas pedal slightly to increase the distance. Then check your following distance again

 If you are driving in adverse weather, such as rain, snow, or fog, use at least a 5 second gap.

HILLS

To prevent your tow vehicle's engine from lugging when traveling up hills, shift into lower gears. This will improve gas mileage and reduce engine overheating.

WARNING:

Disturbances happen more frequently going downhill. Prevent this by decreasing speed **BEFORE** starting down the hill. Shift into lower gears, allowing the engine to help you control your speed. **DO NOT** ride the brake pedal going downhill. Prolonged use of your brakes results in overheating and the loss of braking effectiveness. When you need to slow down, apply the brake pedal and slow down below the **45 mph recommended maximum speed**. Then let completely off the brake pedal.

PASSING

Your vehicle/tow dolly combination is heavier and longer than your tow vehicle alone. Because of this, you will require more time and distance to pass.

WARNING:




Passing by another vehicle in the same or opposite direction can result in a disturbance. This disturbance is greater as the speed of your vehicle increases. See the COMBINATION DISTURBANCES section below on what to do if a disturbance happens.

COMBINATION DISTURBANCES






One or more causes (cross winds, passing vehicles, driver steering inputs, improper loading, excessive speed, etc.) may result in a disturbance.

WARNING:

During a combination disturbance, applying your brakes or turning the steering wheel can cause a jackknife, loss of control or both. If a disturbance happens:

-  Let off the gas pedal. **NEVER** speed up to try to control a disturbance.
-  **DO NOT** apply your brakes.
-  Steer straight ahead, sufficient to maintain your lane of travel. **DO NOT** try to control the disturbance by turning the steering wheel.

After the disturbance has stopped:

-  Pull a safe distance off the roadway and stop. Get all occupants out and away from the roadway.
-  Check the vehicle-in-tow to make sure the tire straps are properly attached. Also make sure there is no cargo in the vehicle-in-tow and it is loaded facing forward on the tow dolly.
-  Check that all the tires are properly inflated and all lug nuts are tight.
-  Check the trunk or cargo bed of the tow vehicle to make sure it is not overloaded.
-  **DO NOT** exceed the **45 mph recommended maximum speed**. Disturbances happen more often at higher speeds.







If the disturbance persists, contact the nearest U-Haul representative and have them inspect or exchange the tow dolly, if necessary. If the disturbance still occurs, something is wrong with your tow vehicle or vehicle-in-tow.

ROAD SHOULDERS

Sometimes the Tow Dolly is wider than the tow vehicle. Allow for this by driving in the center of your lane.

WARNING:

If wheel(s) of the vehicle/tow dolly combination go off the paved roadway:

-  Hold the steering wheel firmly.
-  Let off the gas pedal and slow down below 25 mph.
-  **DO NOT** apply your brakes.
-  **DO NOT** turn the steering wheel sharply.
-  After slowing below 25 mph, gradually turn the steering wheel to get back on the roadway.
-  Proceed with caution when entering traffic.

DO NOT BACK UP

To avoid damage to the hitch system, the vehicle-in-tow or the tow dolly, do not attempt to back the tow dolly up.

ROUGH ROAD

To prevent damage to the tow vehicle or the tow dolly and also to prevent the chains from bouncing out of the chain storage area, reduce

speed when towing the unloaded tow dolly over rough roads.

TURNING

Avoid U-turns. Avoid turning too sharply. Turning too sharply may cause the side of the vehicle-in-tow to come in contact with the rear of the dolly fender and cause damage to both vehicles.

UNLOADING YOUR TOW DOLLY

Before unloading the tow dolly make sure it is securely attached to the tow vehicle. Turn the coupler handwheel clockwise. Make sure the safety chains are properly connected. Locate the vehicle tow dolly combination on level ground. Make sure the tow dolly is directly behind the tow vehicle, in a straight line. Set the tow vehicle's **PARKING BRAKE** firmly and turn the motor off. Allow room behind the tow dolly to back the vehicle-in-tow clear of the tow dolly.

- Remove portable towing lights from vehicle-in-tow.
- Connect drive shaft and battery cable if previously disconnected.
- Disconnect the security chains from the vehicle-in-tow and lay them on the ground in front of the tow dolly.
- Disconnect the tire straps and lay them to the sides of the ramps.
- If you have a tow dolly with pull out loading ramps, pull both loading ramps completely out. To release the loading ramp pull and hold the (spring-loaded) ramp release pin outward. Pull the ramp rearward a short distance, then release the pin. Continue pulling the ramp out until it stops, then lower it to the ground. Both ramps must be pulled out completely to properly unload the vehicle-in-tow without damaging the tow dolly or the vehicle-in-tow. (Fig. 7 and 8)
- If you have a tow dolly with tilt platform loading ramps, swing the wheel locking latch handle upward then toward coupler. This will allow the platform to tilt as you drive off the tow dolly. (Fig. 9)
- Straighten the front wheels of the vehicle-in-tow if necessary, then **SLOWLY** back the vehicle-in-tow off the tow dolly.

- Reconnect the tow dolly lighting wires to tow vehicle if they are disconnected. See page 8.
- After unloading the tow dolly with pull out loading ramps; lift and push the loading ramps back into the storage compartments - push inward until the pin engages the hole in the ramp. **NEVER** tow the tow dolly with the loading ramps out.
- After unloading the tow dolly with tilt platform loading ramps, pivot platform fully forward, and slide platforms locking pin back into lock position. **NEVER** tow the tow dolly with platform in tilted (loading) position.
- Place the end of the tire strap through the spool, then tighten the tire strap as far as the ratchet allows. (Fig. 12)

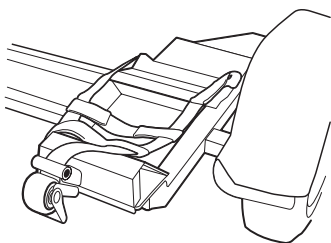


Fig. 12

- Route the security chains through the triangular rings on the frame, then attach the hook through the chain. Remove as much slack as possible.

BREAKDOWNS & ACCIDENTS

GET OFF THE ROAD

Immediately park your tow vehicle/tow dolly combination in a safe place, completely off the roadway. Turn on your emergency flashers. Get all occupants out of the vehicle and away from the roadway.

If you must continue on the roadway to reach a safe place off the road, turn on your emergency flashers and proceed with caution.

Do not hesitate to drive on a flat tire if it is necessary to reach a safe place completely off the roadway. Drive slowly, since the scraping tire and wheel could cause a fire.

MINOR BREAKDOWNS

If the mechanical problem is minor and the combination can be safely driven, proceed to the nearest U-Haul representative. A U-Haul represen-

tative can be found in the white pages under "U-Haul." If a local U-Haul agency cannot be contacted, call the U-Haul hotline.

U-HAUL HOTLINE
1-800-528-0355
24 HOURS - 7 DAYS A WEEK

MAJOR BREAKDOWNS

If the mechanical problem is major or if the tow dolly cannot be driven safely, call U-Haul Hotline. Be prepared to give your exact location and a call-back telephone number and have your contract with you when you call. The Hotline will have a U-Haul representative contact you and do whatever is necessary.

U-HAUL HOTLINE
1-800-528-0355
24 HOURS - 7 DAYS A WEEK

ALL ACCIDENTS

In case of an accident, get everyone out of the vehicle and completely off the roadway. Call a doctor or ambulance if anyone is injured. Care for yourself and the people with you. Notify the police as soon as possible.

Call U-Haul Hotline if anyone is injured, another vehicle is involved in the accident, or there is any damage.

Get the following information of all parties involved in the accident: name, address, home and business phone number. From the other driver get their driver's license number, the state the driver's license was issued and their insurance carrier's name. Use the form on the next page.

Be courteous and calm. Do not argue. Make no comment regarding the accident to anyone except the police, a U-Haul representative or insurance carrier, or your insurance carrier.

For your protection, complete a U-Haul Equipment Damage Report when returning the tow dolly.

ACCIDENT REPORTING

Fill out the On-Scene Accident Information Form found on the next page of this booklet. Completion of this brief form will insure you prompt action when returning your tow dolly. Bring this booklet with the completed form with you when returning your tow dolly.

ON-SCENE ACCIDENT INFORMATION

DATE & TIME OF ACCIDENT

STREET OR HIGHWAY

CITY

STATE

ACCIDENT INVESTIGATED BY:

ACCIDENT REPORT NUMBER

OTHER VEHICLE DRIVER'S INFORMATION

OTHER DRIVER'S NAME

CURRENT ADDRESS

CITY

STATE

ZIP

HOME PHONE

BUSINESS PHONE

OTHER DRIVER'S LICENSE NUMBER

STATE

OTHER DRIVER'S INSURANCE CO.

POLICY NUMBER

WITNESSES/ADDRESS/PHONE

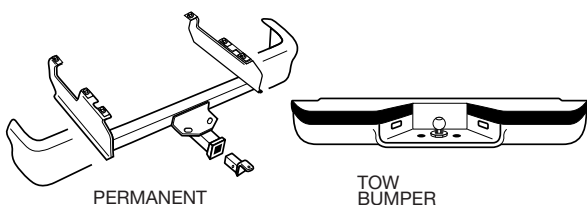
NOTES/DESCRIBE ACCIDENT

GLOSSARY

- COUPLER –** The part of the tongue that covers and connects to the hitch ball.
- HANDWHEEL –** The device on top of the coupler that tightens or loosens the ball clamp around the hitch ball.
- SAFETY CHAINS –** The chains that are attached to the tow dolly tongue with hooks on their free ends. These chains keep the tow dolly connected to the tow vehicle should the coupler come off the hitch ball or the hitch ball comes off the hitch.
- SECURITY CHAINS –** The chains that are attached to the tow dolly frame with hooks on their free ends. These chains keep the vehicle-in-tow connected to the tow dolly should the tire straps come off the tires.
- TONGUE WEIGHT –** The downward weight applied by the tow dolly on the hitch ball.
- CURB WEIGHT –** The weight of the vehicle with standard equipment, full of all fluids and appropriate options.
- GVWR –** The weight specified by the manufacturer as the recommended maximum weight of a single vehicle.
- HARD TOP –** A metal or fiberglass rigid structure that fastens to the vehicle and encloses the occupant compartment.

HITCH –

The device providing the connection between the tow vehicle and the tow dolly.



HITCH BALL –

The ball-shaped portion of the hitch onto which the coupler is attached.

SAFETY RESTRAINT –

Seat belts for adults and older children, approved child or infant restraints for smaller children. Refer to the vehicle manufacturer instructions and the child restraint instructions for proper application and usage for your child.

TOW VEHICLE –

The vehicle that pulls the tow dolly.

VEHICLE-IN-TOW

The vehicle that is placed on the Tow Dolly.

VEHICLE COMBINATION –

The tow vehicle, tow dolly and vehicle-in-tow as a combined unit.

DISTURBANCE –

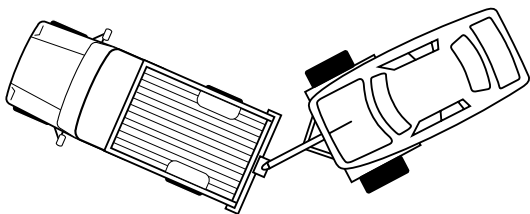
Movement of the tow vehicle, tow dolly or both from their intended path, due to one or more causes (i.e.: cross winds, passing vehicles, road surfaces, driver steering inputs, improper loading, excessive speed, etc.).

LUGGING –

The engine is temporarily overloaded, such as a vehicle going up a steep hill. The vehicle may jerk when the engine is lugging.

JACKKNIFE –

When the tow vehicle and the tow dolly are at an excessive angle to each other.



USER INSTRUCTIONS



www.uhaul.com

TOWING CHECKLIST

(USE AT EACH STOP)

BEFORE TOWING

- Towing hitch and hitch ball are tight.
- Coupler handwheel is tight.
- Safety chains, tire straps (or chains) and security chains are properly attached and secure.
- All lights are connected and working.
- Check all tires for correct pressure.
- Load vehicle-in-tow facing forward.

BEFORE DRIVING

- Fasten safety restraints.
- Properly adjust mirrors.

ON THE ROAD

- Reduce speed to **45 mph** or below.
- Stop often for rest.
- Inspect vehicles and connections at each stop.
- Anticipate stops, brake early.

REMEMBER

ACCIDENTS ARE CAUSED BY:

- Driver error
- Excessive speed

A graphic for a hotline. On the left is a large, stylized black and white icon of a telephone handset. To its right is a vertical rectangle with a white top section and a grey bottom section. The word "HOTLINE" is written in large, white, bold, sans-serif letters on the white background. Below it, the phone number "1-800-528-0355" is written in large, black, bold, sans-serif letters. Underneath the number, the text "USE FOR BREAKDOWNS ACCIDENT ASSISTANCE OR ABANDONED EQUIPMENT" is written in smaller, black, sans-serif letters. At the bottom, the text "Have your rental contract with you when you call. Be prepared to give the operator the exact location of the equipment and a callback phone number." is written in a small, black, sans-serif font. Finally, "24 HOURS 7 DAYS A WEEK" is written in bold, black, sans-serif letters at the very bottom of the graphic.

HOTLINE

1-800-528-0355

USE FOR BREAKDOWNS
ACCIDENT ASSISTANCE OR
ABANDONED EQUIPMENT

Have your rental contract with you when you call. Be prepared to give the operator the exact location of the equipment and a callback phone number.

**24 HOURS
7 DAYS A WEEK**